



Ministry of Health & Family Welfare
Government of India



RCH 2.0

User Guide

ANC

Family Planning Services

Target Audience:
ANM



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1. Overview of RCH Portal: An Initiative of the National Health Mission

The **Reproductive and Child Health (RCH)** Portal, developed by the Ministry of Health & Family Welfare, Government of India, is a key component of the **National Health Mission (NHM)**, focused on reducing infant and maternal mortality rates while ensuring quality healthcare services for pregnant women and children across the nation. This integrated system is designed to enable evidence-based decision making by systematically capturing and managing data related to maternal and child health.

The RCH Portal, an enhanced version of the **Mother and Child Tracking System (MCTS)**, provides a name-based tracking mechanism for beneficiaries throughout their reproductive lifecycle. It facilitates the timely delivery of essential antenatal, postnatal, and childbirth services and tracks immunization schedules for children to ensure complete coverage. Additionally, the portal supports the implementation of the **RMNCH (Reproductive, Maternal, Newborn, and Child Health)** program, offering comprehensive family planning services, quality antenatal care, and automated alerts for **Auxiliary Nurse Midwives (ANMs)**, beneficiaries, and health managers. Years of research have demonstrated that small and cost-effective interventions can significantly reduce maternal health risks. Many maternal deaths can be prevented by ensuring access to appropriate healthcare during pregnancy, childbirth, and the postnatal period. The RCH Portal is a step towards making such essential health services accessible and efficient across the country.

2. Introduction: RCH 2.0

The RCH 2.0 application will be a comprehensive digital platform that integrates various modules for managing beneficiary data, health professional records, health facility records, services provided to beneficiaries and other related information. The primary goal is to streamline the processes involved in maternal and child health services, making it easier for healthcare providers and administrators to deliver quality care.



RCH 2.0 - Objectives

- **Enhanced User Experience:** Improving the user interface to make it more intuitive and user-friendly, ensuring that users can easily navigate and access the information they need.
- **Robust Data Management:** Ensuring the integrity and security of the vast amounts of data related to beneficiaries, ANMs (Auxiliary Nurse Midwives), ASHA (Accredited Social Health Activists), and health professionals, internally and externally.
- **Scalability and Performance:** Designing the system to handle many users, beneficiaries, and data transactions efficiently, ensuring the application remains responsive and reliable.
- **Leveraging Modern Technologies:** Incorporating modern web technologies, services, and frameworks to build a more maintainable and scalable application.

3. Overview of this document

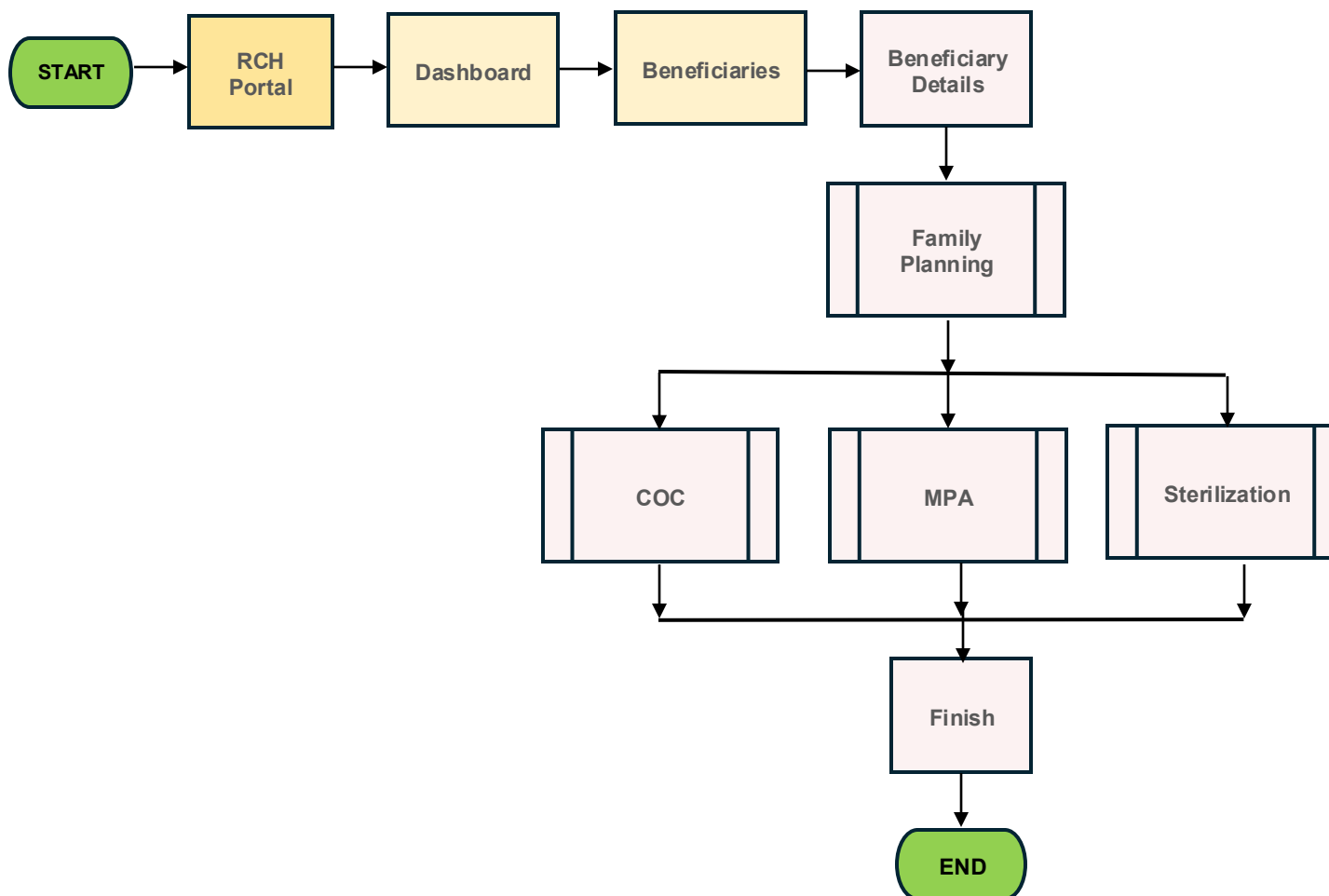
This guide helps accurately record the Family Planning Details of a beneficiary in the RCH 2.0 system.



4. Add Pregnancy Services & Child Registration

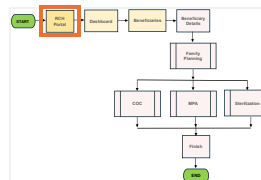
The process diagram below outlines the complete steps to Add Services like Delivery Preparedness, Delivery Details & Outcome as well as Child Registration.

Each box is clickable and links directly to the relevant section within this document.





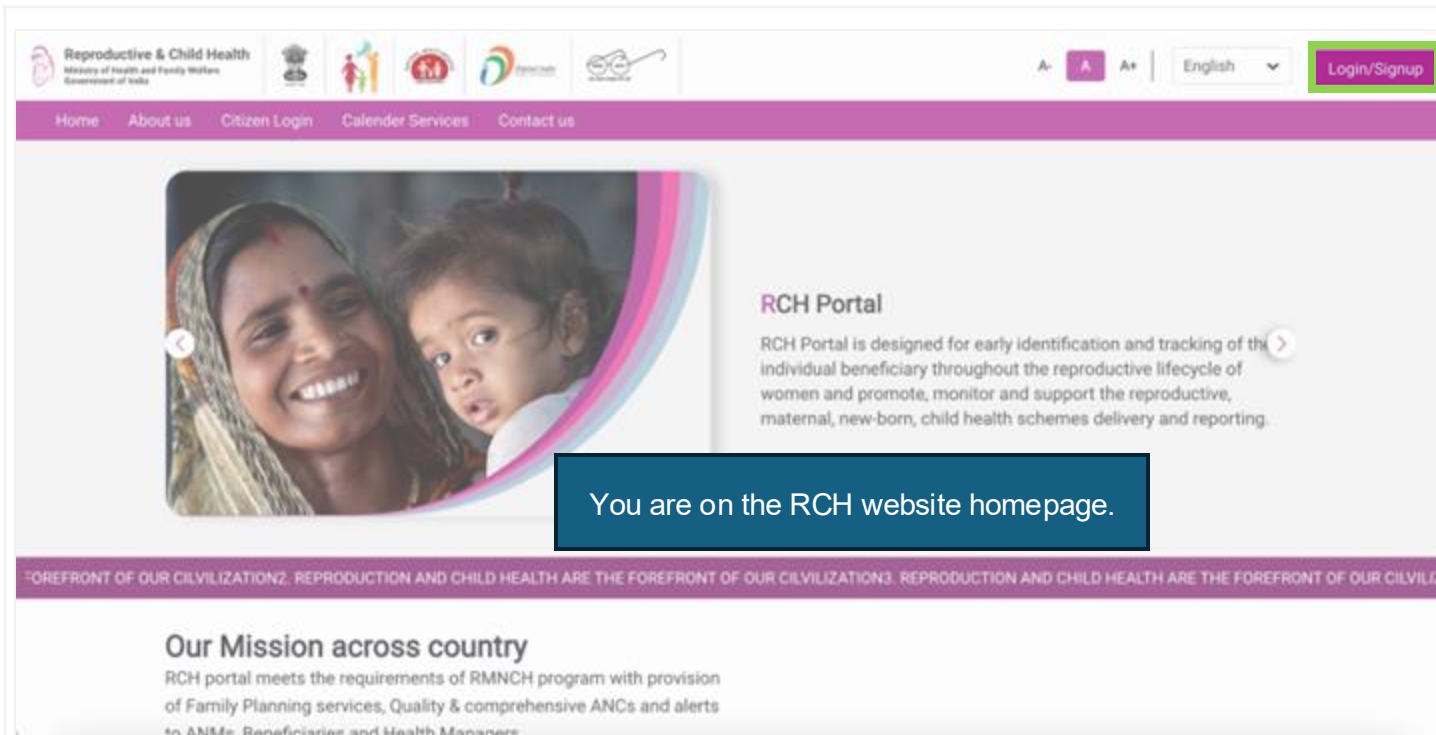
5. RCH Portal Home Page



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.



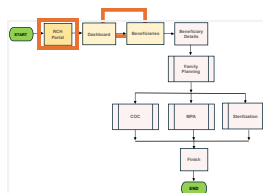
From the RCH homepage begin by **Login/Signup***

Note:

* A detailed user guide/SOP is available that explains the login process. Please refer to that document for step-by-step instructions on how to log in.



6. Dashboard

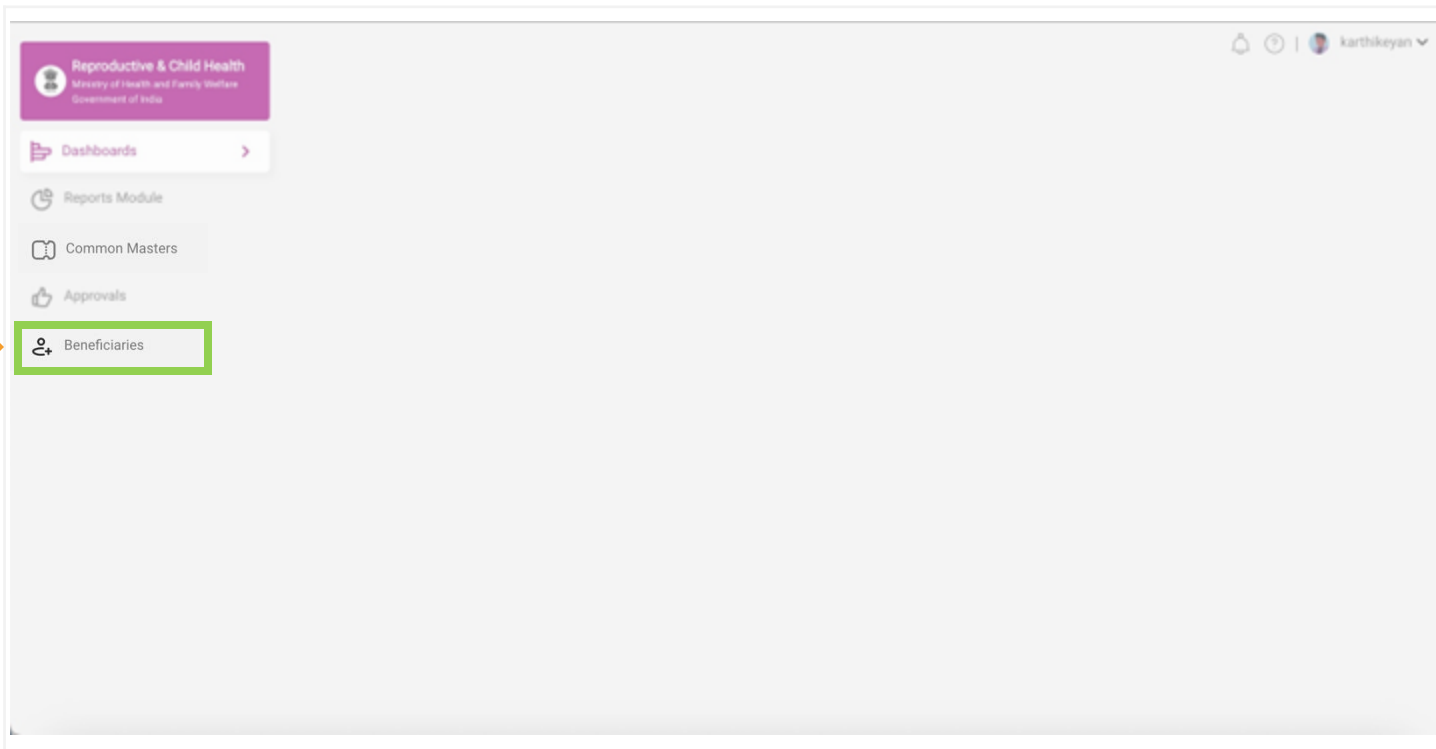


Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

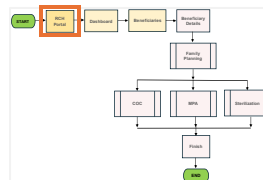
1



STEP 1: From the Landing Page click on the **'Beneficiaries'** button



7. Beneficiaries



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

This is an overview of the Beneficiaries page.

Reproductive & Child Health
Ministry of Health and Family Welfare
Government of India

Beneficiaries / Beneficiaries

All Beneficiaries

Search by Name, Mobile Number, ABHA ID

+ Add Beneficiary

BACK

Beneficiaries

FILTERS

Name Beneficiary Gender Beneficiary Type

Name Beneficiary Gender Beneficiary Type

Name	Beneficiary Gender	Beneficiary Type	ABHA ID	Mobile Number	Action
Mohd. Kamil	Male	Male	91212846486604	9873459939	
Rakesh	Male	Male		9818078724	
Nikhil Kumar Agarwal	Male	Male	91684073025323	9718020448	
Usha Singh	Female	Woman	91502078660581	8709853158	
kuntala	Female	Woman		9937694041	
Diksha Rushikesh Ku...	Female	Woman	91623238137748	9112214661	
PTBenf					
Shalini					
Jagatjit Singh					

Select Parameters to View

- ☒ Name
- ☒ Beneficiary Gender
- ☒ Beneficiary Type
- ☐ ABHA ID
- ☐ Mobile Number

Save

This takes you to the Beneficiaries page

You'll see a grid listing all the beneficiaries in the database.

A Left Menu

B Search

Above the grid, you'll find a search field. Health providers can search for beneficiaries using minimum 3 keyword of Name, Mobile Number or ABHA ID

C Filters

Users can input keywords here, not only selection dropdown. In the dropdown, users can select only one option at a time not options.

D Settings

On the right side of the page, click the settings icon to open a pop-up menu.

E List of all beneficiaries

Here, you'll find additional parameters that can be included or excluded from your **search** by **checking** or **unchecking** boxes beside each parameter name.



Reproductive & Child Health
Ministry of Health and Family Welfare
Government of India

< BACK

Beneficiaries

Beneficiaries / Beneficiaries

All Beneficiaries

FILTERS

Name

Name

Beneficiary Gender

Beneficiary Gender

Beneficiary Type

Beneficiary Type

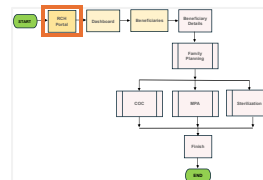
Name	Beneficiary Gender	Beneficiary Type	ABHA Number	Mobile Number	Action
Tempfetwo	Female	Woman			
Tempfe	Female	Woman			
Nishi Navalan	Female	Woman	91215828308209	9751001962	
Ferth	Female	Woman			
PRAGYAN PARAMIT...	Female	Woman	91550814738518	9937694041	
nagamani	Female	Woman			
delivfe	Female	Woman			
Nonpregfe	Female	Woman			
Babita	Female	Woman			
Fedd	Female	Woman			

2

STEP 2: Locate and click on the name of the **Beneficiary**. This opens the Personal Details page.



7.1 Family Planning



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

3

Reproductive & Child Health
Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Fedth Not Verified Edit Details

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card 1

HRP Tracking 1

Personal Details

Name
Fedth

Spouse Name
ABZX

Caste

Date of Birth
13-06-1990

Religion

Others

Beneficiary Mobile Number

Alternate Mobile Number

ABHA Number
Not Verified

ABHA ADDRESS

Completed weeks of pregnancy
0

☐ Enroll for SMS

Service Providers

Health Provider Name
Vasudev Murugadass

Asha/ Mobiliser Name

Facility Details

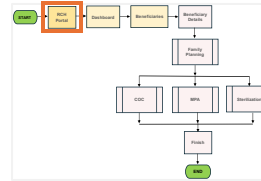
Facility Type
District Hospital

Facility Name
Healthy Hospital

STEP 3: From the left-hand menu, Click on “**Family Planning**”.



7.1.1 COC



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Reproductive & Child Health
Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Tara Not Verified

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card

HRP Tracking

Family Planning Services

+ Add Services

STEP 4: On the Family Planning Services page, click the **Add Services** button at the top-right corner of the page.



Service Provider / Beneficiary Profile

Ministry of Health and Family Welfare
Government of India

Usha

< BACK Family Planning Visit

1 Health Provider Details

2 Family Planning Details

5

Health Provider Details

Facility Type* Ayurvedic Dispensary/Hospital

Facility Name* Ayurveda College

Health Provider Name* Usha Singh

Asha Name* Lady Asha

Previous

6

Save Next Cancel

STEP 5: As part of the **Health Provider** details, the **Facility Type** and **Facility Name** will be prepopulated. The **Health Provider** Name as well as the **ASHA** name can be chosen from the respective dropdowns

STEP 6: Click **Submit** and then **Next**



Service Provider / Beneficiary Profile

Ministry of Health and Family Welfare
Government of India

Usha

< BACK Family Planning Visit

Health Provider Details

2 Family Planning Details

7

Family Planning Details

Service Date* 01-03-2025

Contraception Type* Temporary Methods

Contraceptive Method* Combined Oral Contraceptives (COCs)

☐ Is User entitled for FP compensation DBT?

Step 2 of 2

Previous

8

Save Finish Cancel

STEP 7: As part of the **Family Planning Details** Choose the **Service Date**, the **Contraception Type** and the **Contraceptive Method**.

STEP 8: Click **Save** and then **Finish**.



Service Provider / Beneficiary Profile

Tara Not Verified

9

Family Planning has been created successfully

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card

HRP Tracking

Family Planning Services

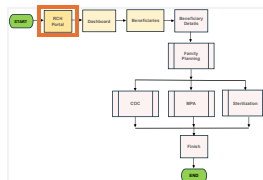
+ Add Services

Combined Oral Contraceptives (COCs)	2025-03-06
-------------------------------------	------------

STEP 9: This will bring up the Family Planning Services page where the **Family Planning Services have been created successfully** pop up message will be displayed.



7.1.2 MPA



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

Tara Not Verified

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card

HRP Tracking

Family Planning Services

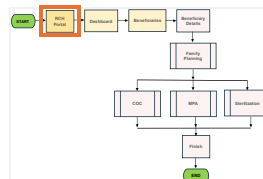
Combined Oral Contraceptives (COCs) 2025-03-06

10

Add Services

STEP 10: Click on the **Add Services** button.

7.1.2 MPA



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Usha

< BACK

Family Planning Visit

1 Health Provider Details

2 Family Details

11

Health Provider Details

Step 1 of 2

Facility Type*

Ayurvedic Dispensary/Hospital

X

Facility Name*

Ayurveda College

X

Health Provider Name*

Usha Singh

X

Asha Name*

Lady Asha

X

X

Previous

12

Save

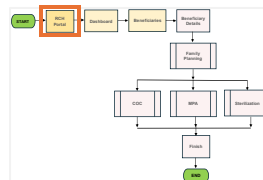
Next

Cancel

STEP 11: As part of the **Health Provider** details, the **Facility Type** and **Facility Name** will be prepopulated. The **Health Provider** Name as well as the **ASHA** name can be chosen from the respective dropdowns

STEP 12: Click **Submit** and then **Next**

7.1.2 MPA



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Usha

< BACK Family Planning Visit

Health Provider Details

Family Planning Details

13

Family Planning Details

Step 2 of 2

Service Date*

06-03-2025

Contraception Type*

Spacing methods

Contraceptive Method*

Injectible Contraceptive MPA

Injectible Contraceptive MPA Sub Method

Dose 1

☐ Is User entitled for FP compensation DBT?

Previous

14

Save Finish Cancel

STEP 13: As part of the **Family Planning Details** Choose the **Service Date**, the **Contraception Type** and the **Contraceptive Method**.

STEP 14: Click **Save** and then **Finish**.

Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Tara Not Verified

Family Planning Services

Service	Details	Date	Action
Combined Oral Contraceptives (COCs)		2025-03-06	
Injectable Contraceptive MPA		2025-03-06	

Family Planning has been created successfully

+ Add Services

STEP 15: This will bring up the Family Planning Services page where the **Family Planning Services have been created successfully** pop up message will be displayed.

STEP 16: Click **Eye** icon to view detail.

 Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

   Usha

< BACK

 Tara

Not Verified HRP

Family Planning Methods

Service Date	Contraception Type	Contraceptive Method
2025-03-06	Spacing methods	Injectible Contraceptive MPA

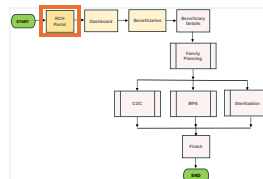
Doses and Complications

17

Add Complication

STEP 17: Click on the **Add Complications** button

7.1.2 MPA



Navigation Instruction



Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Usha

< BACK Add Complication

✓ Add Complication

18

Add Complication Step 1 of 1

Service Date* 06-03-2025

Conditions Observed* Change in Menstrual Bleeding

Previous

19

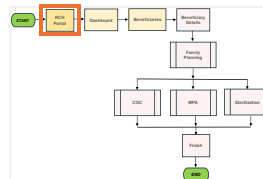
Save Finish Cancel

STEP 18: Fill in the **Service Date** and the **Conditions Observed**.

STEP 19: Click **Save** and **Finish** button



7.1.2 MPA



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

21

Service Provider / Beneficiary Profile

Ministry of Health and Family Welfare
Government of India

Tara Not Verified HRP

20

21

Complication has been added successfully

Family Planning Methods

Service Date: 2025-03-06

Contraception Type: Spacing methods

Contraceptive Method: Injectable Contraceptive MPA

+ Add Dose + Add Complication

Doses and Complications

Service Date: 2025-03-06

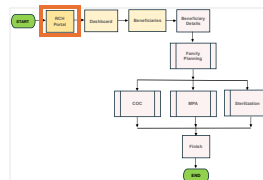
Complication: Change in Menstrual Bleeding

STEP 20: This will bring up the **Complication has been added successfully** pop up message.

STEP 21: Click **Back** to go back to the Family Planning page.



7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

Tara Not Verified

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card

HRP Tracking

Family Planning Services

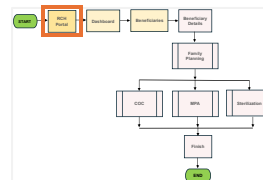
Combined Oral Contraceptives (COCs)	i	2025-03-06	👁
Injectable Contraceptive MPA	i	2025-03-06	👁

22

+ Add Services

STEP 22: Click on the **Add Services** button.

7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Ministry of Health and Family Welfare
Government of India

Service Provider / Beneficiary Profile

Usha

< BACK

Family Planning Visit

Health Provider Details

Step 1 of 2

Facility Type*

Ayurvedic Dispensary/Hospital

X

▼

Facility Name*

Ayurveda College

X

▼

Health Provider Name*

Usha Singh

X

▼

Asha Name*

Lady Asha

X

▼

Previous

Save

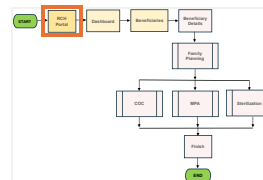
Next

Cancel

STEP 23: As part of the **Health Provider** details, the **Facility Type** and **Facility Name** will be prepopulated. The **Health Provider** Name as well as the **ASHA** name can be chosen from the respective dropdowns

STEP 24: Click **Submit** and then **Next**

7.1.3 Sterilization



Navigation Instruction



Click any box on the process map to quickly navigate to the related section.

✓

Health Provider Details

2

Family Planning Details

25

Family Planning Details

Step 2 of 2

Service Date*

06-03-2025

Contraceptive Method*

Female Sterlization

✕

▼

Female Sterlization Sub Method

Laparoscopic

✕

▼

Contraception Type*

Terminal Methods

✕

▼

Female Sterlization Period*

Regular

✕

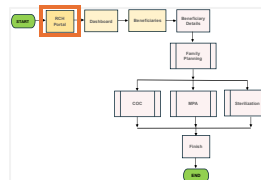
▼

☐ Is User entitled for FP compensation DBT?

STEP 13: As part of the **Family Planning Details** Choose the **Service Date**, the **Contraception Type** and the **Contraceptive Method**.
Female Sterilization Sub Method & Female Sterilization Period



7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

Tara Not Verified

26

Family Planning has been created successfully

Family Planning Services

+ Add Services

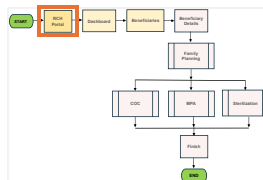
Combined Oral Contraceptives (COCs)	i	2025-03-06	Eye icon
Injectable Contraceptive MPA	i	2025-03-06	Eye icon
Female Sterilization	i	2025-03-06	27 Eye icon

STEP 26: This will bring up the Family Planning Services page where the **Family Planning Services have been created successfully** pop up message will be displayed.

STEP 27: Click **Eye** icon to view detail.



7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

Ministry of Health and Family Welfare
Government of India

Usha

< BACK Tara Not Verified HRP

Family Planning Methods

Service Date 2025-03-06	Contraception Type Terminal Methods	Contraceptive Method Female Sterilization	Type Laparoscopic
Contraception Period Regular			

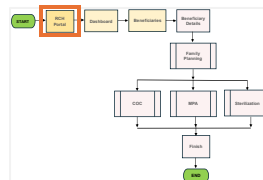
Complications

28 Add Complication

STEP 28: Click on the **Add Complications** button



7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

< BACK Add Complication

1 Add Complication

29

Add Complication

Service Date* 06-03-2025

Conditions Observed* Failure

Step 1 of 1

Previous

30

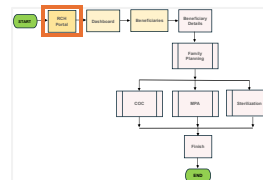
Save Finish Cancel

STEP 29: Specify the **Service Date** and **Conditions Observed**

STEP 30: Click **Save** and **Finish**



7.1.3 Sterilization



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

32

Service Provider / Beneficiary Profile

Tara Not Verified HRP

31

32

Complication has been added successfully

Family Planning Methods

Service Date: 2025-03-06

Contraception Type: Terminal Methods

Contraceptive Method: Female Sterilization

Type: Laparoscopic

+ Add Complication

Complications

Service Date: 2025-03-06

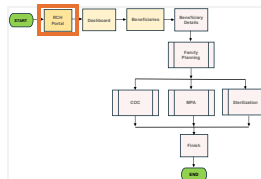
Complication: Failure

STEP 31: This will bring up the **Complication has been added successfully** pop up message.

STEP 32: Click **Back** to go back to the Family Planning page.



7.1.4 Finish



Navigational Instruction



Click any box on the process map to quickly navigate to the related section.

Service Provider / Beneficiary Profile

Ministry of Health and Family Welfare
Government of India

Usha

Tara Not Verified

Overview

Pregnancy Services

Family Planning

Child Tracking

MCP Card

HRP Tracking

Family Planning Services

+ Add Services

Combined Oral Contraceptives (COCs)	i	2025-03-06	👁
Injectible Contraceptive MPA	i	2025-03-06	👁
Female Sterilization	i	2025-03-06	👁